

PRESS RELEASE

Covisian Group is once again in the Great Place to Work® ranking.



Covisian Group, a leading company in innovative contact center solutions and cutting-edge technology, was recognised as one of the Best Places to Work™ in Peru 2023 in the Great Place to Work® ranking.

In this line, GSS Covisian Group has entered the ranking of the 25 Best Places to Work™ in the category of companies with more than 1000 employees. This is because every year it reaffirms its commitment to build and maintain a corporate culture of high trust, providing all its members with a world-class work experience.

“This recognition is the result of the teamwork we have been doing year after year, and invites us to continue to maintain a responsible approach at all levels, ensuring the safety, health, wellbeing and development of our employees. We know that if they are happy, they can reflect that in their interaction with customers and continue to deliver a high quality experience. Only in this way can we continue to position our leadership in the sector, generate employment and reinvent ourselves,” says **César López**, Head of Strategic Development for Covisian and President of GSS.

It also highlights that, as a company, they want their employees to always have first class education to continue growing, working aligned and rowing in the same direction. That is why they joined forces with the **Massachusetts Institute of Technology** (MIT), to train more than 100 members of the organization through its intensive Digital Transformation programme; and to grant scholarships for all levels of the organization, to a group of selected people who meet certain

requirements. Likewise, Covisian Group has been relying for years on training as a driver of digital transformation in the field of customer service, and therefore created **Covisian Academy**, an initiative to promote innovation and the exchange of ideas in the sector, and which offers free training scholarships to Covisian Group employees with the highest qualifications.

“Through our various programmes and the Cexp (Centre of Expertise) we work on continuing to build a great place to work, connecting our employees to the culture of the company and the strategy of the business. Our approach is to listen to the employee and develop this culture together. The objective is to create learning, development and recognition environments through programmes such as Overcome Yourself (Supérate) or Golden Spartan (Spartano de Oro), actively promoting the company’s climate and culture, always with a responsible approach in all its international operations”, says **Cristina Recuenco**, Human Resources Director of GSS Peru.

Great Place to Work®, with more than 25 years of international experience, is a benchmark for excellence in workplace climate in companies of various sizes, industries and sectors, and remains true to its mission of helping and encouraging organizations to transform and optimize their work environments.