

**PRESS RELEASE**

# **Covisian Group opens a new office in Seville and creates 700 jobs**



Covisian Group, a leading international provider of innovative customer eXperience solutions, announced the opening of a new contact center in San Juan de Aznalfarache, Seville, the Group's 38th internationally.

The new contact center, which becomes Covisian Group's third largest in the country, leads to the creation of more than 700 jobs and provides comprehensive customer service and support to one of Spain's leading financial services companies. The new jobs created in Seville cover a variety of roles, including agents, supervisors, trainers, recruiters and various management positions.

The new center, now fully operational, combines innovative customer eXperience solutions with customer service best practices and joins the Covisian Group's 37 centers internationally.

With this opening, the Covisian Group once again demonstrates its commitment to investing in job creation and the development of high-quality customer service skills. The company expects to increase hiring in the coming months and is already training more than 100 additional people.

According to César López, CEO of the Covisian Group in Spain and Latam, *“We are excited to open this cutting-edge center in Seville, a location renowned for its exceptional talent.”* In addition, *“this important step will allow us not only to provide excellent customer service to our partner in the financial sector, but also to offer numerous opportunities for employment and professional growth in the region.”*